

Long Term Care

VOLUME 10 ISSUE 1 APRIL 2012

Save the Dates

National Emerging Leadership Summit June 12 - 14, 2012 Washington, DC

Summer Leadership Conference July 30 - August 3, 2012 The Fairmount Southampton Southampton, Bermuda

19th Annual Winter Marketplace Nov 30 – Dec 2, 2012 The M Resort I Las Vegas, NV

47th Annual Convocation & Exposition April 12 – 16, 2013 Omni Hotel and Resort ChampionsGate | Orlando, FL

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from the chair

A friend of mine recently reminded me of the importance of the personal commitments we make when we accept or pursue invitations to be members of groups, civic clubs, fraternal organizations, or in the case of our careers, our professional organizations. For many years, most of us were supported by our companies when it came time for paying dues or attending conferences. However, in the past few years, declining reimbursements and technological advances have encouraged many companies to cut back on this type of support. This resulted in many of us paying our dues personally or even discontinuing our membership.



For too long this has been the excuse of many of our former members who claim they found no value or could not afford to pay the dues once paid by their companies. For former and current

members of ACHCA, this is akin to an attorney not paying his bar association dues. If an attorney does not pay his bar association dues, he/she is prohibited from practicing law in that particular state. Without that kind of enforcement arm in the long term care administration arena, I must rely on the personal integrity of each person who has chosen this profession as a career to determine whether his/her bar association dues have been paid.

Over the past several years, dedicated and committed long term care professionally licensed administrators have continued to pay their dues personally, sacrificed countless hours in support of our association, rejoined or initiated efforts to preserve and grow our membership. During this time, ACHCA has created value added alternatives to our member benefits, restarted a foundation and research arm of the organization through the Academy, established a national mentoring initiative, hosted educational conferences, produced certification processes, sponsored white papers, embarked on new collaborative ventures with other professional associations, and a myriad of other tasks.

The question I ask today is "What have you done?" ACHCA is primarily a volunteer run organization with very few paid staff. However, we need more than just a simple volunteer. We need individuals with commitment and dedication, first and foremost to the profession you chose and license you were granted, but also to the bar association you joined previously or in which you currently serve.

To see this type of dedication and commitment, you need to only look at our many past presidents who have stepped back up to the plate to reignite our association with their energy and tradition. I want to commend all of those past leaders who stepped forward when they were needed the most. Our national staff should be commended as well on their own dedication and commitment to ACHCA. I especially want to thank our President and CEO, who has served admirably during what could be referred to as the sinking of the Titanic in association viability terms. Marianna Grachek showed dedication and perseverance by not leaving the quarterdeck during some very difficult times. This perseverance has led our association back on the path towards prosperity. Lastly, I would like to thank our many sponsors, affinity partners, business affiliate members, and business advisory group. They are true partners by forging a strong alliance for long term care leadership and research. Their support is crucial to our successful educational ventures, meetings and convocations.

As I close my term as ACHCA Chair, I encourage you to join us in recognizing all those that have played a part in the 50 year existence of ACHCA during this, our golden anniversary. Will you please join me and the rest of your colleagues as we celebrate this milestone at the 46th Annual Convocation and Exposition to be held May 4-8, 2012 at the Gaylord Opryland Resort in Nashville? Let this be the year you recommit yourself to your profession, to your association and to being an integral player in our bar association! I promise you will have no regrets when you get involved.

I thank you for having the privilege of serving as your Chair these past two years. I look forward to continuing to work with you for many years in the future.

Molly (- Nessman

Timothy C. Dressman, CNHA, CALA, FACHCA Chair, ACHCA Board of Directors

president's message celebrating a Legacy

Dear Colleague:

As we look forward to our 50th anniversary celebration, let's consider what we have accomplished individually this year to advance our administrator profession for the future. Perhaps you achieved a professional goal, such as a promotion, fellowship, certification, a publication or a higher degree. Each professional achievement becomes a tile in the mosaic of the leadership legacy for LTC administration. Most ACHCA members achieve success by investing in others. Some of you have inspired students to be engaged in long term care and aging services. Others have invested extra time to help residents, family and staff deal with daily caregiving challenges. Many of you have helped emerging leaders move from being novices to becoming competent providers by sharing your expertise as preceptors and role models. As you shared your unique knowledge and talents, you developed your personal legacy and you helped to achieve the ACHCA mission of promoting leadership excellence in long term care.

Your legacy of contributing to the administrator profession, of course, is personal. Whether it is your time, talents or resources, you are creating a path for others to follow. Your legacy grows when



SAVE THE DATE April 12 - 16, 2013 The Omni Orlando Resort at ChampionsGate Orlando, Florida

www.achca.org







you commit to your passion, share your strengths, encourage others to excel and demonstrate a spirit of giving, all of which make you an administrator philanthropist....and personal legacy builder.

If you have not thought about your professional legacy, reflect on our 50 year history of advancing administrative leadership and think about the impact you want to have going forward. None of us individually can save the world, but each of us can have an impact so think about the things you can do. Every interpersonal interaction you have sets an example and creates a path for those around you to follow. Even small things can have an impact on someone else's life.

Small and large, what other contributions and professional investments can you make in the coming year? Ask yourself:

- What greater positive changes can I make in the workplace?
- Is there a student or an emerging leader who could benefit from even higher level mentoring?
- What greater leadership can I contribute to my chapter?
- How can I contribute even more to the ACHCA Academy to support long term care leadership and development?

So, as we celebrate ACHCA's 50th anniversary, let us also celebrate the *next* 50 years of even greater *professional* philanthropy and *personal* legacy building. ACHCA is composed of the best and brightest long term care administrators in the nation, who lead by giving and building for the future!

I look forward to seeing you at our 50th anniversary, celebrating our legacy as a leadership association.

Warmly,

Marianna Kern Grachek

Marianna Kern Grachek, CNHA, CALA, FACHCA President and CEO

feature article Entertainment Industry

Icon Rona Barrett Takes **On Senior Care**

Rona Barrett

Long before Entertainment Tonight, Access Hollywood or even TMZ, there was Rona Barrett. "Miss Rona" set the stage for today's entertainment reporting industry and shattered the glass ceiling for women in the media. Rona started out as the youngest columnist to ever report on Hollywood and other entertainment personalities. She pioneered the in-depth celebrity personal interview, became the top name in TV entertainment journalism and launched the most successful series of entertainment industry trade magazines of the time including Rona Barrett's Hollywood.



Today, at 75, Rona Barrett is once again an industry trailblazer. This time, in creating a new model for community-based affordable housing for seniors, through the nonprofit Rona Barrett Foundation and its plans to develop The Golden Inn and Village.

Barrett learned firsthand about the need for care for seniors and resources for caregivers when her elderly father moved in with her and as he progressed through Alzheimer's disease.

"Challenges related to seniors have been my driving passion since personally experiencing a myriad of challenges while caring for my father," says Barrett. "I know if I was having difficulties, even with all of my resources, other caregivers were certainly in very difficult circumstances. I was determined something must be done and in response I created The Rona Barrett Foundation as a service to seniors in need."

"It was in the mid 1990's that a greater percentage of my time was spent in caring for my dear father, who came to live with me after my mother passed away. I also had about half a dozen older friends who had all been so beneficial to me during my years in Hollywood. They were running into trouble, having no one to take care of them. I became immersed in paper work, insurance forms, doctor bills, and hospital visits."

Rona was overwhelmed and began to questions why it was so complex and what other people, those on the lower end of the economic spectrum must be going through. On her farm in Santa Ynez, Rona was inspired to create lavender products that would help support programs devoted to seniors.

"I wanted to use my name and "celebrity" to advocate for seniors. It was all starting to take shape. I created a successful lavender product line, much in the Paul Newman model, where a percentage of sales would support charity. With the business as a starting point, over the years, I've had the satisfaction of conducting media interviews and had speaking opportunities to become a voice for those who did not have the power or means to speak for themselves.

I realized that there were few advocates for seniors, who were the first to get cut from all kinds of public programs. I said, I think that's enough of this. This has to stop. I started The Rona Barrett Foundation for seniors in need."

In reaching out to the public, those who are personally caring for an elderly loved one - and those who have not yet had to, she reminds us just who are the people that are falling through the cracks in the system.

"I couldn't understand how seniors in our country seemed to become so disposable. These are the very people who helped make this country what it is today. And as they grow older and frailer everything becomes more complicated including housing and housing related support and care. It's truly heartbreaking and it is going on all around us." During these past 12 years since the Foundation began, Rona and her team realized the way to make a difference was to create a solution that would bring together housing and care for the elderly in need.

"We are going to build the Golden Inn and Village, a pilot facility that will serve as a model to be replicated all over the country in smaller communities. This can allow seniors who are in need, mainly those who are living only on their Social Security income, to thrive during their golden years."

BOOK REVIEW & ARTICLE SUBMISSIONS

ACHCA is looking for book reviewers and authors to contribute reviews and leadership articles for the Long Term Care Continuum newsletter.

Book review forms are available and are quick and easy to complete. If you are interested in becoming a book reviewer, visit www.achca.org to download the book review form. If you are interested in having an article published in Long Term Care Continuum, visit www.achca.org to review our editorial guidelines.

All articles are reviewed by our Editorial Review Panel for inclusion in our newsletter. If you are interested in serving on the ACHCA Editorial Review Panel to review substantive articles published in Continuum, please contact us at news@achca.org.

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This innovative concept brings together affordable housing and adult day care for independent "orphaned seniors," and others. *The Golden Inn and Village* will serve as an inclusive care center to provide low-income seniors the independent and assisted living services they need and deserve.

"Today's seniors and caregivers are faced with increasingly tough decisions and challenges that effect their safety, well-being and dignity. The Foundation is committed to being an advocate for these seniors to ensure they can phase into a new stage of life in comfort," says Barrett.

Services are designed with both seniors and their families in mind, to ensure they are able to stay engaged in the community while receiving necessary care.

"A longer life and good care should not be mutually exclusive. We need to embrace the fact that we live longer but make sure that we provide the quality of life that all of us deserve that comes with it. Together, we can make it possible for seniors to redefine this phase of their lives, and reinvent themselves so that they may remain contributing members of society."

The Golden Inn and Village is designed as an Inn-like residence for mobile seniors, along with a special Memory Care Center and Assisted Living units. The Village will also have an Adult Day Care Center with extended hours for those who wish to live at home, but to give their caregiver more respite time. With a Community Center, staff housing and Children's Day Care Center, services are designed to ensure that both seniors and families are able to stay engaged in the community while receiving necessary care.

The first Golden Inn and Village is being developed on California's Central Coast in collaboration with the Housing Authority of the County of Santa Barbara and nonprofit Surf Development Company.

"If I can pass one thing along to others, it would be to never give up," says Barrett. "Each of us starts out in this game of life being dealt a certain hand. It is then up to us to decide how we will play our cards and deal with the unavoidable obstacles that will continually try to knock us down. While there may be times when it would be easier to just throw up our hands and give up, sticking it out and giving it our all can lead us to greater rewards than we could ever imagine." On May 5th, Rona will inspire guests at ACHCA's 46th Annual Convocation and Exposition with a keynote speech highlighting her victories over the daunting challenges in her media career, and now through her full-time mission to help solve the crisis in senior care with the Rona Barrett Foundation.

"I applaud the values set forth by the American College of Health Care Administrators. Only with the strongest and most creative visionary leadership can we face the impending crisis in care for our seniors. I'm particularly proud to be a special contributor to the ACHCA 2012 Annual Convocation and Exposition as these dedicated professionals seek to develop their own excellence in leadership to solve one of our nation's toughest challenges."

To findc out more about The Rona Barrett Foundation, please visit www.ronabarrettfoundation.org.



Striking Gold with Leadership: Here We Come Nestwiller

The time has arrived for ACHCA to celebrate their 50th Anniversary. Please plan to join us for this once in a lifetime event during the 46th Annual Convocation and Exposition May 4-8, 2012 to be held at the world-renowned and newly renovated Gaylord Opryland Resort in Nashville, TN. Invitations have been extended to past ACHCA leaders and friends to join us for this special occasion.

At the heart of this Convocation will be the fabulous educational opportunities. Not only do we have the best of the best in the field of long term care, an entertainment industry icon and a former NFL football star will join us to share on leadership expertise. You will also have a chance to experience an unprecedented Long Term Care Leadership Panel consisting of top ranking executives from ACHCA (Marianna K. Grachek), AHCA (Mark Parkinson), ALFA (Richard Grimes), Leading Age (Larry Minnix), and NAB (Randy Lindner). Please do not forget to check out our Schedule at a Glance at www.achca.org to review all educational opportunities.

Educational opportunities are not the only reason to attend. Many vendors and business affiliates of ACHCA will be available to share developments and products currently available in long term care. So make room in your schedule to grab some lunch and chat with these individuals on Sunday and Monday in the exhibit hall!

This year, the schedule has been redesigned to include even more networking and interaction. Our Friday night Chair's Welcome Reception at Water's Edge will provide the perfect opportunity to see friends and colleagues while enjoying the beautiful atmosphere of the Gaylord Opryland Resort. The Albert Slatky Memorial Golf Outing is back this year and will be held on Saturday May 5th at the Gaylord Springs Golf Links prior to our keynote speaker Rona Barrett. On Sunday, May 6th, we will celebrate the lives of those departed in the past year at our annual Interfaith Memorial Service led by the newly formed ACHCA choir. You won't want to miss our Annual Awards Banquet/50th Anniversary Gala aboard the General Jackson Showboat. This will be a night to remember!

As if this was not enough, Nashville alone is a reason to attend this year's Convocation. Please don't be deceived that Nashville only has attractions for country music lovers. Nashville is full of many great activities and attractions. You can go back in time by visiting Belle Meade Plantation and see where Kentucky Derby bloodlines have resided. Enjoy the scenery while picking up some unique TN crafts during the craft fair at Centennial Park. Of course, you cannot miss out on the show that made country music famous by visiting the Grand Ole Opry.

This year, Convocation is the must attend event of 2012. You will leave renewed and invigorated from a conference geared towards outstanding education, fun experiences and glamorous recognition.

Look forward to seeing you all in Nashville! Dan Suer, FACHCA Chair, 2012 ACHCA Convocation Committee

THANK YOU TO OUR 2012 CONVOCATION SPONSORS

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PUTTING YOUR TEAM FIRST

Depending on your profession, the word team can have a variety of meanings. The overall meaning of team, however,



is individuals working together to accomplish the same goal. As long term care administrators, you strive on a daily basis to work cooperatively with your teams to meet both the short term and long term needs of your residents. You might sacrifice your own needs for the good of the team. Everson Walls, former Dallas Cowboys football star, did exactly this.

No one doubted Everson Walls' physical toughness. The successful professional football player had set several league records and even won Super Bowl XXV in 1991 with the New York Giants under head coach Bill Parcells and defensive coordinator Bill Belichick. Even now, he's still the only player in NFL history to lead the league in interceptions three times (1981, 1982 and 1985). Retired in 1994, it wasn't Walls' football accomplishments or physical tenacity making headlines in 2007, but his game changing generosity toward a friend that had the media's attention: Walls was donating a kidney to a former teammate, Ron Springs.

Diagnosed in 1990 with Type 2 diabetes, Dallas Cowboys teammate and close friend Ron Springs had been on the kidney donor list for two years before Walls discovered he was a match. Even more unique than the act itself which was, and still is, the first instance of a professional athlete donating an organ to a teammate, was the matter-of-fact way in which Walls stepped forward to help a friend and former teammate. The media used words like leadership, unity and sacrifice to punctuate the underlying sense that Walls' heroic actions were encouraged by his years of professional team experience.

Already closely engrossed in Springs' battle with kidney failure, Walls soon became versed in the dangers and complications of the living donor process, as well as what it was like to be a patient. Motivated by time with the Springs' family, as well as his life as a donor, he works to bring awareness to chronic kidney disease and the living donor process through the Ron Springs & Everson Walls Gift for Life Foundation. Walls' years as a teammate and athlete at the highest level allows him to apply a valuable perspective to the patient and family experience, of particular interest to healthcare leaders managing patient relationships and administrators leading the teams serving long term care centers.

To learn more about Everson Walls, please visit his website at www.eversonwalls.com or plan to attend the 46th Annual Convocation and Exposition May 4 – 8, 2012 in Nashville, TN. Mr. Walls is the Plenary Speaker and will be sharing his amazing story on Monday, May 7, 2012 during the Convocation.



ADVANCING EXCELLENCE UPDATE

In January 2012, the Board of Directors of Advancing Excellence announced that it will update the goals of the Campaign. The new goals will be rolled out gradually throughout 2012, and include national targets for improvement, data gathering tools and other resources to help nursing home performance improvement in nine focus areas. New materials related to the goals will be posted on the Campaign website as they are developed.

The Campaign has been working with CMS and other partners to assure that the new goal areas are in alignment with QAPI and other national initiatives. Nursing homes may continue to register for and participate in the Campaign during this transition period.

Advancing Excellence has recently added a new "Monitoring Staff Turnover" tool to the website. This easy to use template is a mechanism for tracking and monitoring monthly turnover for CNAs, RNs, and LPN/ LVNs. This workbook will also help nursing home staff prepare for the submission of turnover data for Goal 1 (staff turnover).

For Advancing Excellence Tools and Resources or to review new goal, please visit their website at www. nhqualitycampaign.org.

ACHCA is a founding member and active partner in the Advancing Excellence in America's Nursing Homes Campaign. We encourage you to visit the Advancing Excellence booth in the exhibit hall at Convocation.

Highlights from WMP 2011

The 18th Annual Winter Marketplace, held December 9 – 11, 2011 was an event to remember. A total of 178 conference attendees took advantage of great educational opportunities and superb networking. If you were not able to join ACHCA in Las Vegas, check out some of our conference highlights:



1. Exhibitor and Sponsorship revenue set a new ACHCA record. Each year, Winter Marketplace has shown an increase in our exhibitors and sponsors. This year, ACHCA had its first ever collaboration sponsor with Redilearning. Thanks is also extended to our Jackpot sponsor, eHealth Data Solutions, and our Board of Directors dinner sponsors, B.O.N. Laboratories and Quality Medical Imaging, for assisting in making Winter Marketplace a unique event. While some companies were new to exhibiting for ACHCA and others were

veteran, all had important resources to share with our attendees. ACHCA would like to extend a special thank you to the following exhibitors: American Data, B.O.N. Clinical Laboratories/ Quality Medical Imaging, Continuum Development Services, Dementia Care Specialists, eHealth Data Solutions, Forest Pharmaceuticals, Gojo Industries, Harmony Healthcare International, The Joint Commission, Legally Mine, Partners Pharmacy, Provider Health Services, RediLearning, and Therapeutic Industries.

2. The Essence of Leadership was felt throughout all education sessions. From navigating the realm of social media in your facilities to lawsuit prevention, Winter Marketplace had it all! Our keynote speaker, Brian Blasko, shared with the audience how they could discover and maximize their personal potential. Valerie



VanBooven was a crowd favorite as she discussed how to best market your facility using your presence on Google and how to make a senior fair successful. The only disadvantage is that attendees could not attend each and every session.



3. For the first time in ACHCA history, a panel discussion was held to share about the launch of the new National Mentoring Program. ACHCA is in the process of launching a national mentoring program. A panel of individuals, including ACHCA past leaders Dr. Keith Knapp, Ph.D, CNHA, FACHCA and Mr. Jim Farley, CNHA, FACHCA, shared about the work being done to launch this program. Discussions included

recruiting mentors and protégés, education development for a mentoring credential, and how individuals can be involved as mentors in future years. Stayed tuned for the official launch of this new, exciting member benefit during the 46th Annual Convocation and Exposition, May 4-8, 2012 in Nashville, TN.

The 18th Annual Winter Marketplace was a stellar event. Plans are underway for the 19th Annual Winter Marketplace to be held November 30 – December 2, 2012 in Las Vegas, NV. Make plans now so you do not miss out!



ACHCA's Summer Leadership Conference July 30—August 3, 2012 The Fairmont Southampton | Bermuda



American College of Health Care Administrators

Trial Lawyers and Long Term Care - How to Handle the Mix Presented by: Robert Siebel, CNHA, FACHCA & Nicholas Lynn, J.D.

For more information or to register, visit www.achca.org or call (202) 536-5120 Sponsorship opportunities available, contact achcamarketing@achca.org

EARN CEUS ONLINE

For your convenience you can earn CEUs anytime from ACHCA's website. Visit the selfstudy page at www.achca.org to view the programs and book studies available.

Check the Events page at www.achca.org for upcoming webinars. If you were unable to attend one of our live webinars, you can access them and receive CEU from the comfort of your home or office. Redilearning[™] ON-DEMAND has recorded these webinars for your use...anytime...day or night.

WANT TO ADVERTISE IN CONTINUUM?

Continuum is digitally distributed to members quarterly with a printed Spring issue. Choose from a full, half and quarter page advertisement. For a complete list of marketing and sponsorship opportunities, see the Partners page at www.achca.org For more information and pricing, email achcamarketing@achca.org.

chapter & <u>member news</u>

The **Maine Chapter** will hold its next chapter meeting on May 25 from 9:00 am – 1:00 pm. Stay tuned to www.maineachca. org for more information.

The **Michigan Chapter** will hold its Board Meeting and Dinner on August 2 in Novi, MI. Check www.miachca.org for updates.

The **New Jersey Chapter** will hold its next meeting on June 7 from 9:30am -4:00pm at The Health Center at Galloway in Galloway, NJ. Visit www.njachca.org for more information or to register.

The **South Carolina Chapter** will have its 2012 Annual Leadership Meeting on June 7-8 at the Hilton Myrtle Beach Resort in Myrtle Beach, SC. For more information or the register visit www.achca-scchapter.org.





Best wishes for a speedy recovery go out to **Barbara Acello** and Drew Vogel, CNHA, FACHCA.

Tim Dressman, CNHA, CALA, FACHCA recently spoke to a Professional Development 2 class at Xavier University in Cincinnati, OH about long-term care careers. The audience was first-year Health Services Administration graduate students.

Congratulations to **Philip DuBois, CNHA, FACHCA** who joined the faculty at Saint Joseph's College of Maine as an instructor in the online Long-Term Care Administration bachelor's degree program.

Good luck to **Michael Hotz, CNHA, FACHCA** in his new role as Board Member at Large of the Health Care Association of New Jersey.

Congratulations to **Peter Kennedy** from Bronx, NY on winning an iPad2 as part of ACHCA Convocation registration raffle.

Our condolences to the family and friends of **Martha Meng**, member of the Connecticut Chapter, who passed away in February.

SHARE YOUR NEWS

Share news with your peers in eNews and Continuum. Send member news items to news@achca.org.

ADVANCEMENT TO FELLOW

(October 1, 2011 – February 29, 2012)

Kelly Odegaard, FACHCA Raymond Dickison, CNHA, FACHCA Robert Etchells, FACHCA Daniel Kotyk, FACHCA Stefan Fromm, CNHA, FACHCA

NEWLY CERTIFIED

(October 1, 2011 – February 29, 2012)

Jo Reynolds, CNHA Timothy Wombles, CNHA Troy Thayne, CNHA David Friedler, Retired Certified Emeritus

member updates

DONATIONS

All gifts, memorials, and tributes received by ACHCA are gratefully acknowledged. They honor the individual in a special way and enable ACHCA to fulfill its mission. This issue acknowledges donations received between October 1, 2011 and February 29, 2012. Donations received after February 2012 will be acknowledged in a subsequent issue of Continuum.

Erane Allen Susan Anagnostou CC Andrews Sirena Bazile David Bell Norda Bellantoni Penny Brant Richard Brown Kendall Brune Guy Crosson Timothy Dressman Scott Edens Erminia Errico Stephen Esdale Daniel Farley Roxanne Galloway Marianna Grachek Eric Hadley Hugh Hall Susan Hoffman Michael Hotz Bina Hribik-Portello Philip Jean Gregory Karr Brenda Lawrence Lifegas/Linde RSS

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ARE YOU INTERESTED IN PROFESSIONAL CERTIFICATION?

ACHCA certification identifies administrators who are performing at an advanced level, and are committed to achieving excellence in the long term care profession. ACHCA currently offers two different certifications-Certified Nursing Home Administrator (CNHA) and Certified Assisted Living Administrator (CALA). CNHA certification "fast tracks" administrator eligibility for licensure in 23 states.

To become certified, an administrator must have a minimum of two years of experience in the credentialed area (licensed if required by the state board), meet educational requirements, and pass both the general and specialty certification exam. For more information about certification, and to apply for authorization to take the certification exam, please see the Certification Handbook under Professional Advancement on the ACHCA website.

ARE YOU ELIGIBLE TO BECOME AN ACHCA FELLOW?

If you have made significant contributions to long term care and have maintained two continuous years of Full membership, consider becoming an ACHCA Fellow (FACHCA). The designation of FACHCA demonstrates to staff, residents, and the community your commitment to your profession and to them. It signifies achieving the highest level of ACHCA membership which is a status you may keep for life as long as you maintain your ACHCA membership. For information including the application, visit www.achca.org or e-mail professionaladvancement@ achca.org.

MEMBERSHIP RENEWAL

As a member of ACHCA, you receive discounts on your registration for conference and other educational offerings. This is just one of many benefits you receive as a member. Renew your membership online today to continue receiving these benefits. If you have questions about your membership or renewal date, email membership@ achca.org

UPDATE YOUR CONTACT INFORMATION

Are you receiving eNews and email announcements from ACHCA? If not, we don't have your current email address. Send an email to membership@achca.org or call (202) 536-5120 to update our records!

§ members

ACHCA Welcomes. THE FOLLOWING NEW MEMBERS (October - December, 2011 and January – February, 2012)

Nestor Alegre - San Pedro, CA Brian Alexopoulos - Pompton Plains, NJ Shawn Amirhoushmand - Chino Hills, CA Mary Anderson – Reno, NV Karla Angeles – San Pedro, CA Robert Angelini – Bedford, NH Apex Therapeutic Services - Great Neck, NY Brittney Asbury – Herndon, VA Theresa Barkdoll – Orlando, FL Kimberly Barker – Lithia Springs, GA Jacqueline Baumrind – Closter, NJ Patricia Beauregard – Bridgeport, CT Tionie Beaver – Gulfport, MS Paul Begnoche – Manor, TX Laura Bellotti Cardillo - Hartford, CT Cynthia Bensur – Yuma, AZ David Birnbaum - South Amboy, NJ Marsha Biven – Louisville, KY Julie Bizzarri – Brunswick, OH David Blair – Kingfisher, OK Don Blose – Yukon, OK Donna Blume - Marathon, WI Charles Borst – Austin, TX Denise Boudreau-Scott - Kinneolon, NJ Adam Braden – Cedar Falls, IA Angelia Bradnan – Bristol, TN Sopheavy Bredenberg – San Andreas, CA Beth Ann Brehm - Oakbrook Terrace, IL Dawn Broesder – Benson, MN Amando Burckhard – Flovds Knobs, IN Kelly Burnett – Richland, GA Katherine Butler – Danielson, CT Lisa Cameron – Burnsville, MN Jennifer Campbell – Saunderstown, RI John Caracci – Masury, OH Lee Mary Carroll – Gardner, ME Jenna Casey – Spokane, WA Noel Chadick – Newell, IA Betty Chang – Tigard, OR Yaakov Chapler – Lakewood, NJ Krista Chappell – Wakefield, RI Astrid Chatham – El Reno, OK Diana Chavis - West Columbia, SC Chelsea Childress – Corpus Christie, TX Deven Christensen – Chippewa Fall, WI Tammy Clabaugh – Littlestown, PA Angela Cleland – Pt. Pleasant, WV Michael Coleman – Cape Girardeau, MO Jane Collins – Novi MI Jennifer Combs-Wilber – Milton, VT Dennis Comeau - North Andover, MA Cindy Cooper – Wayne, WV Juan Crespin – Henderson, NV Karen Daley – Bridgeport, CT Erica Dalziel – Eau Claire, WI Karen Daniel – Brunswick, GA Robin Darwin – Pine Bush, NY Love Dave – Addison, IL Adrian Davis – Mountain View, CA Tamara Dawes – Jennings, OK Nathanial Dawson - Happy Valley, OR Christine Delvalle – Toms River, NJ Rhonda DePaul – Stanfield, NC Mark Deschenes – Nashu, NH Duffy Dezember - Mt. Vernon, WA Megan Diamond – Janesville, WI McKenzie Dodge – Lake Oswego, OR Phillip Donnelly - Clarksburg, WV Taylor Donnelly – Eau Claire, WI Timothy Doyle, Jr. – Boonton, NJ Pamela Duncan – West Columbia, SC Eric Dykman – Ocean Springs, MS Benjamin Eddy – Nebraska City, NE Clifton Edwards - Cave Junction, OR Katie Ehlers – Burnsville, MN

Amy Elsbury - Kingman, AZ Carol Erhart - Bridgeton, NJ Kylie Evenhus - Oregon City, OR Michael Farris – Southfield, MI Ephraim Fischbein - Brooklyn, NY LaNette Flunker - Eau Claire, WI Rachel Forseth – Eau Claire, WI Sonya Foster – Darlington, SC Stephanie Fox, APO, NY Ron Fuqua – Sharpsburg, GA Rebecca Gagnon – Auburn, ME Mary Gammon – Nashville, TN Kym Garrison – Citrus Heights, CA Lindsey Gay – Las Vegas, NV Samantha Getty - St. Louis, MO Ramona Gonzales – Inwood, NY Eileen Good – Dalton, OH Lisa Gosselin – Gilmanton, NH Richard Goyne – Columbus, GA Zach Grabot – Eau Claire, WI Jason Grant - Bloomingdale, NJ Craig Green - Madisonville, TN Debra Greene – Lakewood, NY Zachary Gross - Clifton, NJ Scott Haas - Louisville, OH Harmony Healthcare International - Topsfield, MA Travis Harper – Beavercreek, OR Kevin Harper – Beaverton, OR LaShon Harris-Bates – Pearland, TX Paul Harrison – Austin, TX Thomas Hathaway – McMinnville, OR Jill Herling – Hoboken, NJ Neil Heyman – New York, NY Dodi Heywood - Cranston, RI Brenda Hill – Macon, GA Joy Hill – Idabel, OK Tiffany Hoang – Burnsville, MN Lee Hoffman – Hartford, CT Morgan Holien – Eau Claire, WI Julie Howland – Bangor, ME Chad Huebner - Mountain Home, AR Meghan Hunt – Winthrop, ME Thomas Inderhees - Olathe, KS Internet & Telephone, LLC - North Andover, MA Caroline James - North Canton, OH Gay James - Spokane Valley, WA Renea Jefferson – Somerset, NJ Valerie Jeffres – Middletown, RI Benita Jenkins - Durham, NC Hannah Johnson – Eau Claire, WI Lamont Jones – Detroit, MI Dana Jones – Darlington, SC Trina Jordan – Roseville, CA Edeline Joseph – Tampa, FL Derek Joswiak – Eau Claire, WI David Joyce – Williamsburg, VA Kevin Kaczynski – South Windsor, CT Ryan Keller – Farmington, MN Sandra Kieff - Stanton, MI Linda Kimball – Atlanta, GA John Kindl – Hartford, CT Pascale King – Phoeniz, AZ Lauryn Klancke - Independence, MN Tammy Klingele – Newport, NC Kathleen Knutzen - Lynden, WA Gay Koehler - Brandon, FL Daniel Kotyk – Sacramento, CA Edward Kuligowski – Holly, MI Michael Kurs – Hartford, CT Kelly Lamb – Westbrook, CT Nancy Lapera - Bridgeport, CT Michael LaVelle – Bridgeport, CT Alvin Lim – Eau Claire, WI

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